

Booking & Cancellation Policy

We are inviting all our clients to make their next appointment before they leave the salon. By doing so, it supports you in getting pampered on a day and time that works best for your busy schedule. All appointments that require more than 1 hour to render may require a credit card on file to hold the time slot. You will receive a text reminder 2 days prior to your appointment.

We know how busy life can get which is why we try to go above and beyond the confirmation reminders of most service offering businesses. Of course things come up so we ask if you must cancel please notify us at least 24 hours prior to the appointment to avoid a charge. Here is our cancellation policy in which we will be fully enforcing immediately.

- Appointments cancelled before 24 hour notice will not be charged.**
- Appointments cancelled within 24 hours of date we will be charged 50% of the Service(s) booked**
- Same day cancellations, No calls and No shows will be charged the full service fee.**

Thank you for respecting our time & of course what we love doing most – serving you!