

COLOR & CHEMICAL PROCESS

GENERAL POLICY

The stylist can not be held responsible for any adverse effects or for less than desired results, but the client may request for a strand or patch test beforehand. The client must understand the price is non-refundable. If service(s) performed are not to the client's satisfaction, the client has the option of notifying the stylist within 10 days of the service date and schedule an additional appointment. Client must also understand hair may feel dry, brittle, or mushy with the chance of breakage and that there will be more maintenance involving the care of her hair afterwards such as deep conditioning treatments and more use of professional products.

Our stylists are exempt from any satisfaction guarantees offered as each individual's hair may have very different results on different types/colors of hair as well as hair types/textures.

COLOR CORRECTION RELEASE FORM

I acknowledge that whenever natural hair color pigment has been bleached, dyed or otherwise altered by a client at home or in another salon, color correction may be needed. I acknowledge that the color correction procedure I am having done can be further damaging to my hair.

The stylists at Utopia Salon, Spa, Tan will perform the hair color correction service with the understanding that there is unknown damage that may have occurred to the client's hair before the client came to Utopia Salon, Spa, Tan. Since the hair was previously damaged, color correction may not achieve total satisfaction to the client. It might take more than one visit to accomplish the desired results. We will try to achieve the results desired to the best of our professional ability.

The stylist can not be held responsible for any adverse effects or for less than desired results, but the client may request for a strand or patch test beforehand. The client must understand the price is non-refundable. If the service(s) performed are not to the client's satisfaction, the client has the option of notifying the stylist within 10 days of the service date and schedule an additional appointment. Client must also understand hair may feel dry, brittle, or mushy with the chance of breakage and that there will be more maintenance involving the care of her hair afterwards such as deep conditioning treatments and more use of professional products. This release exempts any satisfaction guarantees offered as light shades of hair have very different results on different types/colors of hair as well as hair types/textures.

If customer is under the age of 18, a Parent or Guardian must authorize color correction services with a signature.

Client Name (Please Print): _____

Client Signature: _____

Date: _____

Stylist Name (Please Print): _____

Stylist Signature: _____

Date: _____

Creative Color Release Form

I, _____, release Utopia Salon, Spa, Tan and Stylist/Colorist _____, from any responsibility and/or liability concerning the application, processing and/or consequences of the permanent chemical procedure of my hair. I consent to have my hair undergo a creative color process.. I release and hold Utopia Salon, Spa, Tan, its stylists and its agents harmless against any and all liability, damage, and/or expenses arising out of or in connection with actions, claims, and/or damages resulting in personal injuries and disabilities (physical and/or psychological) that I might incur as a result of the chemical alteration through permanent chemical processing of my hair.

The Basics: Each individual's hair is different and will hold color differently. The color may not show up true to what you or I want or intend. The color may wash out/fade much faster or may hang on much longer. Colors labeled "temporary", "semi-permanent", "permanent" are relative based on the condition of your hair and hair shaft. Every person has the potential to react to ANY product regardless of past sensitivities. If we notice any reaction during the color processing we will stop immediately. We will attempt any color job to the best of our ability but we make no guarantees.

The Legal Stuff: I hereby waive and release, indemnify, hold harmless and forever discharge Utopia Salon, Spa, Tan, its agents, employees, officers, directors, affiliates, successors, members, and assigns, of and from any and all claims, demands, debts, contracts, expenses, causes of action, lawsuits, damages and liabilities, of every kind and nature, whether known or unknown, in law or equity, that I ever had or may have, arising from or in any way related to the services being provided to me by Utopia Salon, Spa, Tan, provided that this waiver of liability does not apply to any acts of gross negligence, or intentional, willful or wanton misconduct. Said services may include, but are not limited to hair coloring, hair texture changes, hair bleaching, creative color products and tools, hair cutting/styling as well.

Creative Color Hair Services Involving Bleach

I, the above named client request a service performed by the above noted stylist at the above noted address. It is most important for the client to understand that the darker the my hair color initially is, the harder it will be to lift to a lighter shade and that it may not be a one time process to achieve desired results. Based on the stylist's skills she will try her best to lift as light as the hair will take, tone, and cover with lighter color if needed.

The above noted stylist can not be held responsible for any adverse effects or for less than desired results, but the client may request for a strand or patch test beforehand. The client must understand the price is

non-refundable. If color is not light enough the client has the option of notifying the stylist within 10 days of the service date and schedule an additional appointment. Client must also understand hair may feel dry, brittle, or mushy with the chance of breakage and that there will be more maintenance involving the care of her hair afterwards such as deep conditioning treatments and more use of professional products.

This release exempts any satisfaction guarantees offered as light shades of hair have very different results on different types/colors of hair as well as hair types/textures. Client understands that bleach strips the hair of its protein and the option of going back to a darker color is not possible within the first couple weeks of bleaching.

I acknowledge that whenever natural hair color pigment has been bleached, dyed or otherwise altered by a client at home or in another salon, color correction may be needed. I acknowledge that the color correction procedure I am having done can be further damaging to my hair. Utopia Salon, Spa, Tan will perform the hair color correction service with the understanding that the damage occurred to the client's hair before the client came to Utopia Salon, Spa Tan. Since the hair was previously damaged, color correction may not achieve total satisfaction to the client. In fact, it might take more than one visit to accomplish the desired results. We will try to achieve the results desired to the best of our professional ability I understand that additional conditioning treatments may be recommended and/or necessary for my hair maintenance and that permanent damage to my hair is possible due to the chemical application. By this Waiver, I assume any risk, and take full responsibility and waive any claims of personal injury, death or damage to personal property associated with such services by Utopia Salon, Spa, Tan including but not limited to temporary or permanent damage to my hair or unsatisfactory results from the said services being provided to me. This Waiver and Release contains the entire agreement between Utopia Salon, Spa, Tan and myself, and supersedes any prior written or oral agreements concerning the subject matter of this Waiver and Release. The provisions of this Waiver and Release may be waived, altered, amended or repealed, in whole or in part, only upon the prior written consent of Utopia Salon, Spa, Tan. The provision of this Waiver and Release will continue in full force and effect even after the termination of the services being provided to me, whether by agreement, by operation of law, or otherwise. I have read, understand and fully agree to the terms of this Waiver and Release. I understand and confirm that by signing this Waiver and Release, I have given up considerable future legal rights. All Products, equipment and tools used by Utopia Salon, Spa, Tan will performed safely on your hair. All dyes and colors used are non-toxic. I have signed this Agreement freely, voluntarily, under no duress or threat of duress, without inducement, promise or guarantee being communicated to me.

My signature is proof of my intention to execute a complete and unconditional Waiver and Release of all liability to the full extent of the law. I am 18 years of age or older and mentally competent to enter into this Waiver and Release. The client, by signing below, agree to have read, understand, and accept the terms of this contract.

Client Name (Print): _____ Client Signature: _____ Date: _____

Stylist Name (Print): _____ Stylist Signature: _____ Date: _____

The Truth about Balayage

What is balayage?

Balayage is one of the new hottest trends right now in the beauty industry. Balayage is a free hand technique where the color is hand painted rather than using the traditional foiling or cap highlighting techniques. This technique allows for sun-kissed (NOT SUPER LIGHT) natural hair color, and a softer re-growth line. (Because balayage is not fully saturating the hair strand going from dark to light cannot always be done in one appointment.)

How is balayage applied?

Balayage is hand painted on to the surface of the hair, softer towards the root area not saturated through the section until the ends towards the tips of the hair. This creates the soft, natural look that will have a softer re-growth line that will not be as noticeable as it grows out.

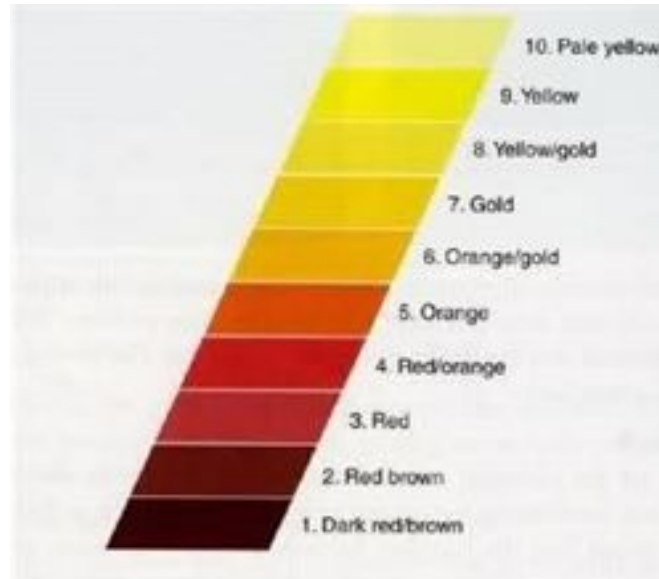
As with anything there are stages to hair color. Everyone has different underlying pigments.

Black, dark or medium brown hair has a red undertone.

Light brown, dark blonde and medium blonde hair has an orange undertone.

Light blonde to pale blonde has a yellow undertone.

When we lighten your hair, your natural undertone is going to show through the color we achieve.



(stages hair goes thru as lightens)
stages hair goes thru as color is "lifted"

Highlighting/Color has limitations. Here is what we can do for you as a stylist:

1. We can bleach or lighten your hair to the palest color we can achieve (sometimes that may not be as light as you are hoping).
2. If the underlying pigments pulls through we can tone your hair with... green to cancel red, blue to cancel orange, and violet to cancel yellow. (Sometimes this makes the hair a bit darker if an ash tone is needed, muddy looking, or a little tinged to a red, green, or violet color. Note: toner only lasts 4-6 weeks, after that, you are back to your natural undertones... so keep coming back for your toner)
3. We can seal in your color with a treatment (this helps with fade-out, keeping your color long lasting, vibrant and shiny.)

What you can do at home to maintain your color:

1. Throw out your cheap products!! (Cheap products contain harsh chemicals that eat away at the molecules in your color. Why spend all that money, just to forfeit the desired look?!)
2. Sun naturally lightens hair. When your hair lightens, the natural undertones begin to pop out.
3. Don't do toners on yourself (drug store and beauty supply stores that YOU can buy color at, are not quality products... you will do more damage than good)
5. Buy products from your stylist (at home color treatment)... this will keep your color lasting longer and your hair looking shinier and healthier.
6. Be patient. You cannot build a house overnight! (Color takes time, or you will end up with damaged hair.)

Remember!

All of these treatments, remedies, and color applications cost money and require commitment. If you have high expectations for your hair, take into account that the cost will be high as well. Your desired look, will most likely take multiple applications, be patient... and make sure you have the finances and time to achieve and keep up on your desired look.

We always offer consultations if you would like a price quote or to talk with a stylist about the process.

Be realistic.

Balayage Release Form

RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT

I have read and understood the "The Truth about Balayage" Portion on the previous page prior to signing this document. I will follow any aftercare or procedures to ensure the best results. By signing this agreement I acknowledge that I am aware that the results can vary from person to person, depending on hair color, texture and underlying pigments that will become present during the lightening process. I cannot find the stylists at Utopia Salon, Spa, Tan legally or financially responsible for the pre-chemical condition or final result (if not exact) of my hair after the service. If any concerns come about within the FIRST TEN DAYS of my service I will call Utopia Salon, Spa, Tan and/or the stylist who performed my service and they will be responsible for resolving the issue promptly free of charge fully aware of my hair's chemical boundaries.

OUR COMMITMENT TO YOU

We agree to give my most focused and undivided attention. We will be sure to maintain open communication through the appointment to ensure my client is aware of the process. After the service we will communicate with my client regarding the condition of the hair after the service, to be able to take any further steps to ensure optimum results.

We will address and resolve any issues as soon as possible. Unintentionally under processed sections of hair, reported within ten days of hair service will be redone free of charge as soon as possible, unless other arrangements have been made in writing.

Client Name (Please Print): _____

Client Signature: _____

Date: _____

Stylist Name (Please Print): _____

Stylist Signature: _____

Date: _____

Junior Stylist Service Provider Release Form

By Checking the box and inputting my name where provided, I understand that I am about to receive a service from a junior/student stylist. I realize that the junior/student stylists are licensed cosmetologists and are legally allowed to perform services. They are currently undergoing extended training. With training there is always a potential for error.

Our Junior Stylists have passed a rigorous training phase of their learning and are at a point where they may perform services at a much reduced rate. Please be aware that your service(s) may take a greater length of time with a Junior Stylist. If you are unhappy with your service, the Junior Stylist that you have seen will be happy to adjust those services for you at no cost. If you wish to see one of our mastered stylists for your adjustment, an additional cost equal to the difference in price will apply.

I hereby release Utopia Salon, Spa, Tan and its stylists from any and all claims arising from or in any way connected with the performance of these services.

Thank you for your cooperation and understanding.

Client Name (Please Print): _____

Client Signature: _____

Date: _____

Stylist Name (Please Print): _____

Stylist Signature: _____

Date: _____

